



QUALITY ASSURANCE

We ensure the highest quality of operations with our comprehensive FM Quality approach. Our focus is on providing reliable, accurate, and efficient services.

Quality-driven professionals striving to exceed customer expectations. We build and implement quality Management Systems (QMS) and Quality Assuring Plans (QAP) for maximum service delivery, by:

ISO 9001 : 2015 Quality Management System

ISO 14001 : 2015 Environmental Management System

ISO 45001 : 2018 Occupational Health & Safety Management System



Certified ISO 9001:2015



Certified ISO 14001:2015



Certified ISO 45001:2018

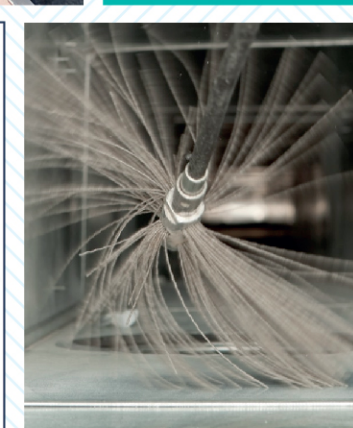


TOTAL FACILITY MANAGEMENT
شركة إدارة مرافق الشاهة

Purify | Restore | Protect



EXPERTS IN ENVIRONMENT RESTORATION AND PROTECTION



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- ✓ Certified Professionals
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AIR DUCT CLEANING Improving Efficiency & Indoor Air Quality

رؤية
2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

INTRODUCTION

Total Facility Management delivers outstanding duct cleaning services to existing and prospective customers throughout Kingdom.

TFM offers 24 hours, 7 days a week servicing 363 days of the year. This ensures that we are in a position to promptly and efficiently meet the demands of our customers.

Total Facility Management is a leading company in Kingdom specialising in, though not limited to, the cleaning of ducted air systems.

TFM began operations in 2021 with 6 service staff in the field and a further 3 staff in administration and management.

Presently we are able to offer our services Kingdom wide with a combined total of 35 personnel nationally and we continue to grow.

Our mission is simple, identify our customer's needs and deliver the best service.

OUR PEOPLE

Management; our managers have all started in the field as duct cleaners and most have had long term careers with TFM. We are well placed to offer sound and practical solutions and to expertly manage any project.

Administration; are carefully handpicked and once we find the most exceptional people we don't let them go! We don't know the actual statistics, but are pretty sure that we have one of the lowest resignation rates in administration / management in the Kingdom.

Service; we invest time and money into our service staff with an emphasis on training. Procedures are in place to address every conceivable situation. Our service teams are trained to deliver an exceptionally high quality customer experience.



How Duct Cleaning Can Help You Save On Energy Costs

WHY TFM ?

TRUSTED, RELIABLE, PROFESSIONAL & SATISFACTION GUARANTEED

STRENGTHS

Number One : The Team strives to exceed customer's expectations with in-depth domain knowledge and real world experience, and commitment towards uncompromising services. Our team comprises of experienced professionals in respective fields with credentials second to none.

Number Two : TFM believes in one point contact for resolving issues related to healthier living environment with a strong technological orientation in, restoring and maintaining Commercial and Industrial spaces. It innovates, so that the best technology is applied to meet the most stringent benchmarks of services provided by us, in pushing customer experience beyond expectation and building long term relationships.



AIR CONDITIONING DUCTWORK

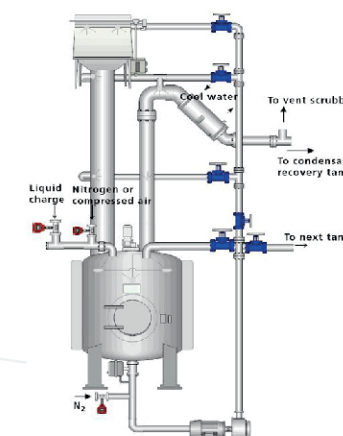
- ✓ Removal of contaminants within supply and return ducts
- ✓ Disinfecting and deodorising of ducts
- ✓ Mould remediation
- ✓ Access / Trap Doors
- ✓ Cleaning of supply and return air grilles
- ✓ Cleaning of fans, filter frames, condensate trays

LAUNDRY / BATHROOM EXHAUST SYSTEMS

- ✓ Removal of contaminants within ducts
- ✓ Disinfecting and deodorising of ducts

VIDEO INSPECTIONS

- ✓ Risers
- ✓ Pipes
- ✓ Air conditioning ducts



TFM SERVICES

KITCHEN EXHAUST SYSTEMS

- ✓ Photographic reporting
- ✓ Filters / Electrical Filters
- ✓ Canopies
- ✓ Exhaust/ plenum chamber / Hoods
- ✓ Initial duct
- ✓ Horizontal and vertical duct
- ✓ Fans

PRODUCTION SHUTDOWN / FACTORY CLEANING

- ✓ Overhead cleaning
- ✓ Cleaning of ovens
- ✓ Flues
- ✓ Main lines
- ✓ Exhaust stacks
- ✓ Exterior of exposed ducts
- ✓ Girders
- ✓ Sills

PHARMA PROCESS UNIT CLEANING

Five Steps Cleaning

- 1 Dry Agitation
- 2 Wet Cleaning
- 3 Foaming
- 4 Rinsing
- 5 Air Drying

QUALITY ASSURANCE & HEALTH SAFETY

Quality Assurance & Health & Safety

Our aim is to deliver the best service possible and to this end we offer our customers a quality guarantee. We are able to provide this guarantee as we focus on a high level of training and customer follow up and this combined with our well-developed quality and safety management systems ensure the best outcome for our customer.

Our management and administration staff are trained to identify the customer's needs and to provide an appropriate and satisfactory solution. From the very first contact with our customer to the service and follow up no aspect of our service is overlooked.

Our duct cleaners have the following training as a minimum:

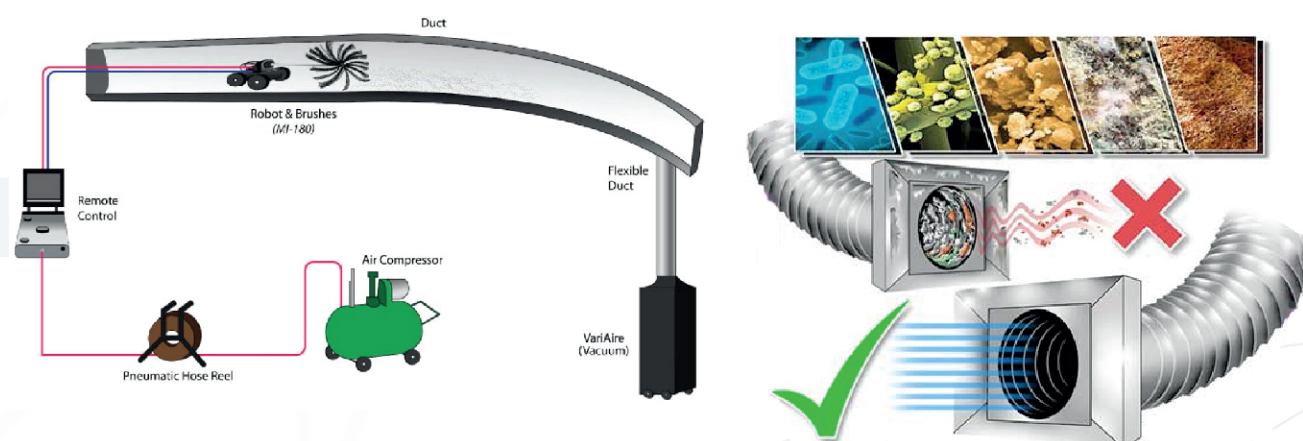
- ✓ Construction card
- ✓ Confined spaces Entry Training
- ✓ Basic First Aid / Emergency Response Act
- ✓ Height Safety Awareness
- ✓ Work at Height Training
- ✓ Elevated Platform

They receive further training in the following areas :

- ✓ Identify, cut and reseal access
- ✓ Handling of hand tools / Power tools
- ✓ Operation of equipment
- ✓ Site specific induction
- ✓ Following JSA/SWMS & Risk Assessment
- ✓ Understanding and following TFM's procedures
- ✓ Protecting and respecting the customer's environment
- ✓ Training to IKECA Standards
- ✓ Regular Mock Drills

TFM has developed safety and quality management systems that are externally audited on a six month basis and certified to comply with (AS-NZS4801) (AS/NZSISO9001):2008.

Our systems ensure that all parties involved are protected and that our staff are working with safety and quality first and foremost in their thoughts.



DUCT CLEANING

The Benefits of Duct Cleaning

There are many benefits to having your HVAC ducts cleaned, including:

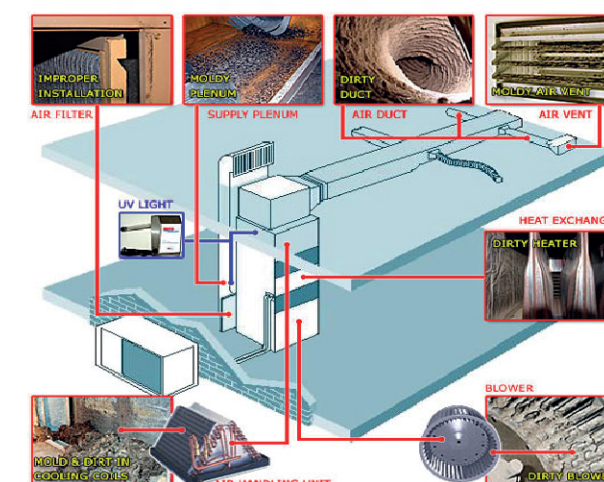
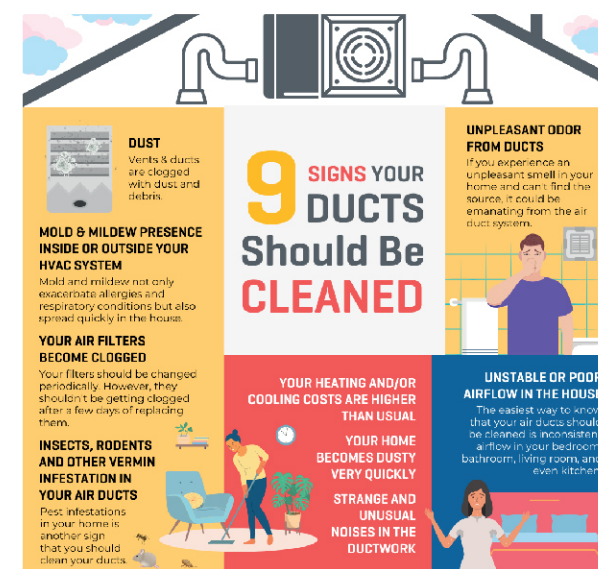
- ✓ Improved air quality
- ✓ Increased energy efficiency
- ✓ Reduced allergens
- ✓ Reduced risk of health problems
- ✓ increased comfort
- ✓ Increased lifespan of your HVAC system



Did you know...

1.7m

NOSOCOMIAL INFECTIONS
OCCUR EACH YEAR,
WITH NEARLY 100,000
ASSOCIATED DEATHS



HVAC duct cleaning is the process of removing dust, dirt, debris and other contaminants from the ductwork of an HVAC system. Ductwork can become dirty over time due to a number of factors, including:

- **Dust and Dirt from the Air** : Dust and dirt are constantly floating in the air, and they can easily settle in ductwork.
- **Pet Dander** : Pet dander is a major allergen, and it can build up in ductwork over time.
- **Pollen** : Pollen is another major allergen, and it can also build up in ductwork.
- **Mold and Mildew** : Mold and mildew can grow in damp or humid conditions, and they can be a major health hazard.

These contaminants can reduce the efficiency of your HVAC system, increase your energy bills, and even cause health problems.

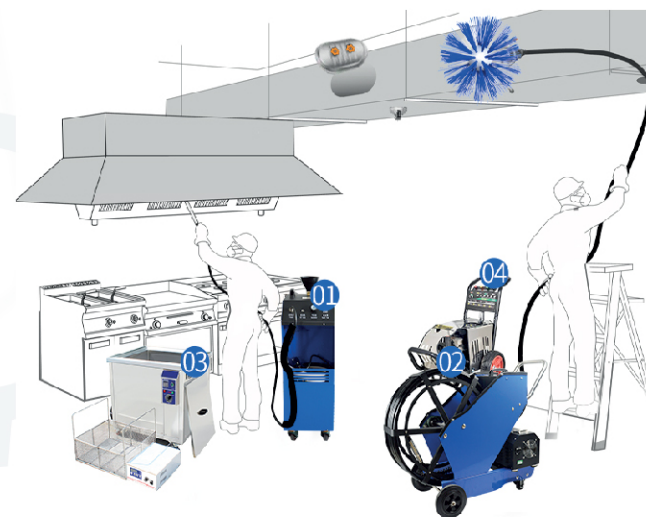
DUCT CLEANING

Breaking Contaminants Loose

Propely cleaning HVAC systems requires removing the sources of contamination. Source removal begins with the use of one or more agitation devices designed to loosen contaminants from the surfaces within the heating and air conditioning system. Examples of agitation devices include: brushes, air whips and compressed air nozzles or "skipper ball." Agitation can also be achieved through hand-brushing or contact vacuuming.

Collection of Contaminants

During cleaning, the entire HVAC system is placed under continuous negative pressure (a vacuum) to prevent the spread of contaminants. Continuous negative pressure allows very fine particles to be removed from the system as they become airborne, ensuring than these particles are not released into the living space when the system is turned on after cleaning. This negative pressure also serves to extract the loosened contaminants, which are collected and removed from your home. Agitated dust is collected in negative Air Machine with HEPA filter fitted at exhaust.



Kitchen extraction systems are designed to extract cooking fumes, grease, and smoke from the air. Over time, these systems can become clogged with grease and dirt, which can reduce their effectiveness and lead to a number of problems, including:

- **Reduced Airflow** : Clogged kitchen extraction systems can restrict airflow, which can make it difficult to remove cooking fumes and smoke from the kitchen. This can lead to poor air quality, which can be harmful to your health.
- **Fire Hazard** : Grease and dirt buildup can increase the risk of fire. If the grease and dirt in a kitchen extraction system ignites, it can cause a grease fire, which can be very dangerous.
- **Odor problems** : Clogged kitchen extraction systems can trap cooking odors, which can make your kitchen smell unpleasant.

To prevent these problems, it is important to have your kitchen extraction system cleaned regularly. The frequency of cleaning will depend on how often you cook, but it is generally recommended to have your kitchen extraction system cleaned at least once a year.

Conclusion

Thank you for your time. We hope that you found this presentation informative. If you have any further questions, please don't hesitate to contact us.

TYPES OF CUSTOMER

- | | | |
|--------------------|------------------------|-----------------------|
| ✓ Hospitals | ✓ Naval vessels | ✓ Residential Complex |
| ✓ Shopping Centres | ✓ Manufacturers | ✓ IT Offices |
| ✓ Fast Food Chains | ✓ Rigs | ✓ Airports |
| ✓ Stadiums | ✓ Cruise Ships | |
| ✓ Hotels | ✓ Banks | |
| ✓ Mining | ✓ Aged care facilities | |



Contact TFM for a specific services if it's not contained in this profile or visit our website www.tfm.sa.com and click on "Services"